## **OUR DOCTORS**

### Dr. Debbie Le

MBBS, FRACGP – Special interest in Women's Health and Paediatrics

#### Dr David Sor

MBBS FRACGP, Dip CH, Dip Dermatology – Special Interest in Skin Cancer

## Dr Roy Abi-Hanna

MBBS, FRACGP – Special interest in Skin Cancer, Psychological Care, Work Related Injuries

## Dr Ahmed El Ayoubi

MBBCH, FRACGP, Dip CH, Mstrs Sports Med – Special interest in Sports Medicine, Paediatrics, Orthopaedic Injuries

#### Dr Jameel Khan

MBBS, FRACGP - Special Interest in Skin Cancer/Dermatology

# Dr Kavitha Sathiyanantha

MBBS, FRACGP – Special interest in Women's Health, Paediatrics

#### Dr Jeeda Pincombe

MBBS, FRACGP – Special Interest in Women's Health, Paediatrics

# **STAFF**

Practice Manager - Natalie Rodgers

Nurses - Claudia Aston and Michaela Teal

**Receptionists** - Renee Attard, Gail Tomlin, Monique Knowles

## SERVICE LIST

#### SKIN CANCER CLINIC

- Skin Cancer Check
- Skin Lesion surgery and Cryotherapy

#### WOMEN'S HEALTH

- Antenatal and Post-natal care
- Pap smear
- Breast Check
- Family Planning and contraception
- Implanon insertion and removal

#### CHILDREN'S HEALTH

- Childhood Immunisations
- Newborn Assessment
- Children's Health Check
- Developmental Assessment
- Adolescent Health

## PREVENTIVE HEALTH

- Blood Screening Test
- Blood Pressure Check
- Vaccination, e.g. flu, travel
- Smoking Cessation
- Weight Management

#### **PROCEDURES**

- Minor Surgical Procedures
- ECG Heart Assessment

#### **OTHERS**

- Travel Medicine
- Work Cover
- Counselling and Mental Health
- Men's Health
- Pre-employment Assessments
- Insurance Medical Assessments
- Driver's Medical Assessments
- Medico-Legal Reports
- On-site pathology
- Wound Care / Wound Dressing

# HARRINGTON PARK MEDICAL PRACTICE



Monday to Friday: 8.30am to 6.00pm Saturday/Sunday: 8.30am to 12.00pm

# **BULK BILLING**

23 Fairwater Drive, Harrington Park NSW 2567 (Harrington Park Plaza)

(02) 4648 1666

FAX: (02) 4647 1777



## **OUR PRACTICE**

Harrington Park Medical Practice aim is to provide holistic comprehensive medical care for our patients. This involves treating all your medical problems. We are also active in preventative health, and our aim is to work together with you to prevent the development of medical problems and keep you healthy.

## **FEES & CHARGES**

All consults performed in our practice by the doctors are bulk billed.

For those without a valid Medicare Card, a cash payment is required:

- Standard consult \$60
- Long consultation \$90
- Surgical procedure fee may apply

#### VACCINES

- Most childhood vaccination and flu vaccines are free if you are eligible. We will notify you if there is a fee for the vaccine.
- Travel vaccines are **not** funded by the Health Department.

#### OTHER CHARGES

For any service that is inadequately or not funded by Medicare, you will be advised of the fee before the service is provided.

## **COMMUNICATION POLICY**

Doctors within our Practice do not take telephone calls during consultation. Messages will be taken and written in the Doctors communication book, which are reviewed at the end of the morning shift and again at the end of the afternoon shift.

We do not communication with patients electronically at any time,

# **PRIVACY POLICY**

Your medical record is a confidential document. It is the policy of this practice to maintain security of personal health information at all times and ensure this information is only available to authorised members of staff. Patients can access our full Privacy Policy which is located at Reception.

## **APPOINTMENTS**

Please call 4648 1666 should you wish to make an appointment. Our staff will endeavour to accommodate your needs. Please inform receptionist if you require a long consultation.

## Emergencies will be given priority

Online Bookings are available by downloading the Heatlh Engine App from Google Play or the App Store.

## PATHOLOGY POLICY

Pathology and test results will not be given out over the phone due to Patient Confidentiality and also the need to often explain the results in person. You will need to arrange an appointment with your doctor to discuss the results.

We do recall patients with significant abnormal results, so please ensure your contact details are up to date.

## REMINDER SYSTEM

Our practice is committed to preventative care. We will issue you with a reminder notice from time to time offering you health services appropriate to your needs. This may come in the form of phone calls, SMS Text Message or a formal letter.

We also participate in the state/territory reminder system if you do not wish to participate please inform your doctor.

# **REFFERAL SYSTEM**

Our referral documents to other healthcare providers contain sufficient information to facilitate optimal patient care. Referrals are printed for Patients with contact details clearly displayed. Referrals may also be faxed or posted on request.

# **OTHER HEALTH PROVIDERS**

Psychologist – Belinda Messer Dietitian – Tegan Flynn

# **EMERGENCY & USEFUL PHONE NUMBERS**

Ambulance/Police/Fire Brigade	000
Campbelltown/Camden Hospital	4634 -3000
Children's Hospital Westmead	9845 0000
Lifeline (24hr service)	13 11 14
Poisons Information Centre	13 11 26
GP After Hours Clinic	1800 022 222
Sydney Medical Service	8724-6300

## **AFTER HOURS SERVICE**

In the event of emergency and our surgery is closed, please ring 000. Patients can also call our After Service on **0490 194 347** between 6pm and 6am Monday to Friday and 12pm to 6am Saturday and Sunday, fees apply.

# TRANSLATING SERVICES (131 450)

If you require a interpreter for your appointment please advise reception and one will be organised for you.

# **COMPLIMENTS AND COMPLAINTS**

If at any time you have a concern or comment to make, please do not hesitate to contact our practice manager and/or doctor. There is a compliment and Comment box located in our waiting room near the Television if you would prefer to place a comment/compliments in the box. If you feel you are unable to discuss your complaint with our centre you can contact the:

## **Health Care Complaints Commission**

Locked Bag 18, Strawberry Hills NSW 2012

Ph: 1800 043 159